

Purpose

Describe the primary purpose of the internal service group ...

Objective(s)

Identify / list the group's objectives ...

-

-

-

-

-

Internal Business Case

Identify key elements from the Business Case for the internal services group ...

-

-

-

-

Organization Structure

Identify and describe the different roles within your internal service group and how they are organized

Executive Sponsorship Expectations

Identify / list the expectations of your group's executive sponsorship ...

-

-

-

-

-

Group Member Roles & Responsibilities

Identify / list the key roles & responsibilities of members of your group ...

-
-
-
-
-
-

Guiding Principles

Identify / describe the principles that guide your group's work practices ...

-
-
-
-

Group Critical Success Factors

Identify those items that are critical factors in your group's delivery on its value proposition ...

-

-

-

-

-

-

-